



Booking Terms & Conditions

Street Science is Australia's premier science engagement provider and is often booked out well into the future. All clients agree to the following terms and conditions when engaging us for an incursion or event.

- Unless otherwise stated, quoted prices exclude GST and are subject to an additional travel fee, depending on your location.
- A minimum booking charge applies to all bookings.
- Fees & charges will be quoted once your enquiry has been received.
- Street Science has contingency plans in place should government mandates affect your booking. Please get in touch with our admin team to discuss options for your incursion/event should this occur.
- To secure a date for your booking, an invoice for 30% of your quoted incursion/event fee (including GST) will be issued ('deposit'). This payment is non-refundable. This payment is an initial instalment for the incursion/event, and will be deducted from your final invoice.
- Once the deposit has been received, you will receive confirmation of the booking. We will then mark the date as unavailable to other clients and as such the following cancellation/rescheduling policy comes into effect.

Cancellation/Rescheduling Policy

School Incursions / Vacation Care / Kindergartens and Early Learning Centres

- Any booking cancellation without rescheduling will incur a cancellation charge equivalent to 100% of the incursion fee as shown on the work order, less deposit already paid.
- For any rescheduling request received at least two calendar months before the original booking date, the deposit will be transferred to the new booking date without penalty.
- For any rescheduling request received less than two calendar months before the original booking date, the original deposit amount paid will be forfeited, and a new deposit invoice will be issued to secure the new booking date.
- For any rescheduling request within 7 days of the booking date, a charge equivalent to 100% of the incursion fee as shown on the work order, less deposit already paid, will apply.
- If extenuating circumstances affect your ability to fulfil the agreed booking, please get in touch to discuss your rebooking options.

Corporate / Community Events

- Any cancellation notification received more than one calendar month before the original booking date will result in forfeiture of the booking deposit.
- Any cancellation notification received less than one calendar month before the original booking date will incur a cancellation charge of 100% of the event fee.
- If extenuating circumstances affect your ability to fulfil the agreed booking, please get in touch to discuss your rescheduling options.

Private Kids Parties

- Once a party booking has been confirmed, any cancellation of the booking will incur a loss of the 30% non-refundable deposit.

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